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**To:** All DWD Supervisors, Managers and Employees

From: Alan D. Degner

Commissioner

**Date:** October 10, 2003

**Subject:** DWD Policy 2003-13

Interpreter Service for State Agencies

**Purpose:** To inform all Supervisors, Managers and Employees of the availability for Interpreter Services for the Deaf and Hearing impaired.

**Rescissions:** H95N - 1213

**Content:** To better service individuals who are deaf or hearing impaired, a new program will make sign language and oral interpreters available to state agencies throughout Indiana. The Interpreter Service Program was developed by Family and Social Service Administration (FSSA), in compliance with the Americans with Disabilities Act. Six vendors, each responsible for a group of counties, will provide the interpreters and bill the state for reimbursement.

**Effective Date:** Immediately

**Review Date:** October 10, 2005

**Ownership:** DWD Human Resources Division

**Action:** Any employee who may be in need assistance for this service, please contact Human Resources at (317) 232-7475.